



WITHDRAWAL POLICY



A.N All New Investments Ltd, operating under the trading name Legacyfx.eu, is a Cypriot Investment Firm ("CIF") registered with the Registrar of Companies in Nicosia under number: HE 348194 and regulated by the Cyprus Securities & Exchange Commission ("CySEC") under license number 344/17 (hereinafter called the "Company").

When you open an account with **LegacyFX.eu** the payment will be debited from your credit card immediately. If you are not satisfied with The Company trading platform for any reason, you have the right to apply for a refund of your remaining balance at any time. If you decide to apply to refund your purchase, all logins and memberships will be deactivated.

To request a partial or complete withdrawal of funds from your account, click on "**Withdrawal request**" in your account.

Please allow up to 48 hours for our customer support team to approach your request. Our support team will contact you to confirm your request or to ask for additional information if needed.

According to generally acceptable AML rules and regulations, withdrawals must be performed only through the same bank account or credit/debit card that you used to deposit the funds.

Once a withdrawal / refund request is submitted, it can take up to three business days to process the request.

Once the request has been approved, please allow an additional 5-7 days for the funds to appear in your account.

Feel free to contact our Customer support specialist if you have any questions/requests by sending an email to support@legacyfx.eu or calling at **Tel: + 357 25 030673**