



TERMINATION POLICY



Client Termination

Client has the option to terminate the respective account or use of this Site at any time for any reason or for no reason. In proceeding to the above you agree that all the amount payable to the Company become immediately due including costs, charges, or additional expenses that occurred. Company has seven (7) business days to fulfill any payable obligations to the client.

Any open position must be closed by the Client and the Client should refrain from opening new positions until the completion of the termination process. The Company has the right to deny new orders from the Client by restricting or limiting platform access during the termination process, any open positions will be closed at current prices as sell back options upon balance settlement.

If the Client is using multiple currencies accounts and wants to terminate all accounts, the Client has the option to select a base currency for the Company to consolidate all the balances for settlement purposes

If the Company suspects malicious activity during the process it will notify the Client that the process will be extended and will ask for Client's cooperation in resolving pending investigation as soon as possible. The Company will withhold partial or all balance if Client is found accountable.



Company Termination

The Company may suspend or terminate Client's account if found in violation with any one of the Company's policies, for any internal reasons and or for suspicion of illegal activity. The Company will then proceed to refund or withhold the trading account funds partially or fully after pending investigation is resulted and according with the company's policies. Specifically, after notification to the client, the Company is entitled:

- to restrict or limit Clients access to the platform and/or website
- to close all open positions as sellback options
- to withhold partially or fully the account balance
- to merge all account balances in one currency for settlement purposes
- to ask from the Client to re-verify its account and/or to ask for additional document as to perform enchase due diligence

When the company initialize termination process it will notify the Client about its decision and the conditions the Client is subjected to as mentioned above along with an estimated timeframe of completion no more than thirty (30) days as each case may differ.

It is noted that Company will maintain records of your transactions and/or dealings for a period of at least five (5) years after termination as it is required by the law and all private information are govern by our Privacy Policy for set duration.